

QUALITY POLICY

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Issue 0	
Revision 4	
07/06/2023	

LIQUI-BOX SPAIN, S. L.U. is a company dedicated to the manufacture of flexible packaging for liquids for more than two decades and distributors of filling machines for the sector, wants to offer its customers and its entire business environment the guarantee of efficient quality management, with greater commitment than strict legal and regulatory compliance, complying with other voluntary requirements that subscribe oriented to continuous improvement.

Our main objective is to guarantee the quality of our products and services to meet the needs and expectations of our customers. Our efforts are focused on improving the sustainability of our products, developing packaging that is even more recyclable and uses less raw materials without compromising its properties.

To this end, we strive to achieve greater competitiveness in our markets based on the innovation and continuous improvement of our products and services, as well as on the trust and loyalty of our customers.

In order to achieve our objectives, customer orientation has been consolidated and the system has been restructured according to processes. LIQUI-BOX SPAIN, S.L.U. adopts the measurement of customer satisfaction and process efficiency as priority indicators of its management.

It is appropriate to the purpose and context of our organisation and supports its strategic direction. It includes the nature, scale and environmental impacts of its activities, products and services.

The policy is available to interested parties

LIQUI-BOX SPAIN, S.L.U. evaluates and assigns the necessary resources (material and human), taking care of the training of its collaborators. To this end, training needs are assessed, training plans are established and their effectiveness is evaluated.

This Policy is reviewed for its continuous adaptation at least once a year in the Management Review of the System, as well as its Quality objectives and targets. Quality audits are also carried out to verify the effectiveness of the quality management system in place.

The Quality Policy is communicated to all staff of the organisation so that it is understood at all levels via notice board and email; and is available to the public on the company's website.

The Management of LIQUI-BOX SPAIN, S.L.U. is committed to lead the process of continuous improvement based on the collaboration of all members of the company and its external collaborators. It also undertakes to ensure the dissemination and consolidation of a food safety culture throughout the organisation.

LIQUIBOX SPAIN, S.L.U.

Plant Manager Madrid. 7 June 2023